

Water UK



What is Water UK?

Water UK is the industry association that represents all UK water and wastewater service suppliers at a national and European level.

Our core objective is sustainable water policy – actions and solutions that create lasting benefit by integrating economic, environmental and social objectives.

We provide a positive framework for the water industry to engage with government, regulators, stakeholder organisations and the public. We actively seek to develop policy and improve understanding in areas that involve the industry, its customers and stakeholders.

The focus on policy means:
identifying gaps or inadequacies;
working with members and stakeholders to develop alternatives;
and helping deliver the benefits as new approaches are implemented.

Water UK is working for an industry that delivers a high quality public service by:

- Protecting public health by ensuring the safety of drinking water; effective waste water treatment and disposal; and by promoting the importance of water in the nation's health.

- Providing a high quality and value-for-money service to meet the expressed needs and wishes of our customers. We will ensure that any extension of choice or competition benefits all our customers. We will work with government and others to introduce options to help people on low incomes.

- Understanding our energy consumption and, through carbon management, reduce our impact on the climate. We will adapt our business and investment plans to minimise the effect of climate change on consumers.

- Ensuring a reliable supply for consumers by promoting water efficiency, managing leakage and developing new resources. We will work with others to use the "polluter pays" principle to enhance the water environment.

- To be good corporate citizens and effective stewards of an essential public service that depends on the natural environment. We will operate in a transparent manner; provide fair returns to investors; and be active participants in the communities we serve.

For more news, views and research check out www.water.org.uk

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